

Timeline Highlights



A tag cloud of green text on a white background. The most prominent words are 'quality', 'process', 'improvement', 'management', 'system', 'integrated', 'people', 'value', 'gas', 'oil', 'information', 'possion', 'Advisor', 'better', 'engagement', 'product', 'skills', 'satisfaction', 'security', 'results', 'environmental', 'business', and 'information'.

Tag Cloud

Summary of your career, experience, advice:

When I applied for a role in Quality it was because I felt I had the right skills to do the job well. Once I actually got the job I quickly realised that with the right mind-set this could be a career I was truly passionate about.

The change from a job I could do quite well to a job I could love happened with a realisation that, for a company to truly produce a Quality result again and again, a number of elements are essential and focusing just on the end-result isn't enough.

I developed the principle that any one thing I was doing needed to demonstrate value and improvement in at least one of three key areas: 'our business', 'our people' or 'our product' and if I couldn't demonstrate the value in any one of those areas in any task I just wouldn't do it.

From all my reading and training I knew to think of the business as a series of processes; how they interlink, identify the wastage and improve efficiency. What gets neglected is the fact that behind most processes there are people. They don't just need to be competent according to a set of criteria defined by a technical committee, they need to be happy and they need to be invested in what they're doing. If they don't feel that way about their role it's our job to make sure they feel that way about our management system and its potential to make things better.

My principle is a very simple one but I follow it every day and it works! This is why I always advise anyone taking up a career in Quality to focus on what adds value and embrace altruism by working with people for better results, satisfaction and engagement.



Darren O'Neill

Role:

UK Quality Advisor Membership

Grade:

Applying for Member

Industry:

Oil and Gas

Education:

- A-Level
- Career

CAREER TREE LEAF

